Welcome to USP Academic Connection

As a member of your academic community, you have been granted complimentary access to two **US Pharmacopeia** publications: USP-NF and Food Chemicals Codex.

How to Get Started:

1. **How do students and faculty access USP-NF and Food Chemical Codex?**
   Create a USP Access Point account using your student/faculty email by **clicking here**.

2. **I'm having trouble navigating Access Point, is there a tutorial?**
   Yes, **click here**.

3. **The Access Point registration page is asking for "subscription key". What do I enter?**
   Leave this blank. USP Academic Connection subscriptions do not require a subscription key.

4. **What are the password guidelines for an Access Point account?**
   Please use the following guidelines for creating your Access Point account password:

   - Must not include part of your name or username.
   - Must not include a common word or commonly used sequence of characters.
   - Must be at least 8 characters long and include at least one of each of the following:
     - Uppercase (A-Z) and lowercase (a-z) letters. Passwords are case sensitive.
     - Numbers(0-9)
   - Symbols (!, #, $, etc.) are optional but recommended

5. **What do I do if I've forgotten or need to reset my password?**
   The "Forgot password?" link on the login page allows you to reset your password. To reset your password, enter the following:

   - Enter the email address you used in creating the USP account.
   - Select "I'm not a robot" checkbox in reCAPTCHA and then take the verification challenge.
   - After completing the prompt, an activation link will be sent to your registered email. Click on this link to reset your password.
   - Using the password guidelines, enter your new password.
   - After the confirmation message displays on the page, click "Continue" to be re-directed to the login page.

6. **I am unable to login, what do I do?**
   Web browsers save old information. This can be fixed by clearing the browser's cache and cookies, restarting the browser, and signing in again.

7. **My account is locked, what do I do?**
   After 5 incorrect password entries, your account will be locked. Use the "Forgot password" link to reset your password. After a successful password reset, your account will be unlocked.
   If you're still unable to login after clearing your cache and resetting your password, please contact **support@usp.org**.

Empowering a healthy tomorrow

For Librarians, Faculty Members, and Others That Manage Admin Rights for Their Institution:

8. **Should I share a generic Access Point account with students?**
   No, students should create their own individual account.

9. **Who do I contact to provide user reports?**
   Email: **support@usp.org** .

10. **Is IP authentication an option?**
    No, IP authentication is not an option

11. **How do I obtain administrative rights to the account?**
    USP's System Administration License Management Tool is not available for USP Academic Connection program.

12. **How do I renew my academic institution's subscription?**
    USP will renew institution-wide subscriptions every 4 years.

13. **To whom do I report technical issues with USP-NF and/or FCC?**
    The USP technical support team is available during standard business hours (EST) of 9:00 a.m. to 5:00 p.m. They can be reached via:
    - Phone: 800-822-8772 ext. 8291 or +1 301-816-8291
    - FAX: +1 301-816-8301
    - Email: **support@usp.org**